

Résumé

Rainier Robles

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Nationality Filipino
Residence Permit Germany (from 10/2015)
Date and Place of Birth 5 September 1982 in Manila, Philippines



Work Experience

- since 01/2019 SAP Technology Trainee, Vostura GmbH, Berlin
- Support for projects in SAP Solution Manager
 - Quality assurance and preparation of training materials
 - Support in customer projects
- 04/2017 - 03/2019 Teaching Assistant (Tutor), Freie Universität Berlin
- Prepared study materials such as example exercises and programs for students
 - Reviewed and explained topics presented during the lectures, and responded to students' questions about them
 - Corrected and marked weekly exercise sheets as well as exams
 - Modules tutored included Functional Programming (Haskell), Object-Oriented Programming (Python and Java), and Database Systems (SQL)
- 07/2017 - 02/2019 Teacher/Trainer for Children Aged 6-16, DaVinci Innovation Labs, Berlin
- Created new systems and templates to track the progress and development of the students
 - Made quick decisions in order to reduce problems during the course, such as being shorthanded due to last-minute absences
 - Explained basic concepts of programming (f.e. loops) to school children in both English and German
 - Helped construct LEGO Mindstorm EV3 Robots for the kids
 - Prepared and explained programming challenges for the participating children
 - Children who join the club program robots using proprietary software, but they can also see the raw Python code while they work
- 08/2016 - 03/2017 Game Master, The Room Live Escape Game Berlin UG; Berlin, Germany
- Before the game: Set up the room
 - During the game: Watched the players and sent hints should they need them
 - After the game: Chat with the teams then took pictures of the group
 - Customers were not only German but came from all over the world, thus the job entailed communication in German and in English
- 11/2009 - 08/2015 Performing Artist, Universal Studios Singapore; Singapore
01/2014 Theater Actor, "Take Me Out," Tim Garner Productions; Singapore
06/2009 - 10/2009 Theater Actor, Repertory Philippines; Makati, Philippines
09/2008 - 06/2009 Theater and Entertainment Freelancer; Philippines

- 07/2007 - 09/2008 Customer Support Agent, PeopleSupport; Philippines
- Responded to customer service and technical questions over the phone and through an online chat interface
 - Callers were customers of a webhosting company based in the USA
- 03/2004 - 02/2010 Webmaster, Lost-TV.com
- Created the first fan website for the TV series "Lost," including web and graphic design as well as coding in HTML
 - Regularly posted news and information about the show and its actors
- 06/2004 - 09/2004 Human Resources Assistant, Toyota Shaw-Ortigas; Pasig, Philippines

On-the-Job Training

- 10/2018 - 01/2019 SAP Technology Trainee, Vostura GmbH, Berlin
- Implemented a ChatBot for SAP Cloud Platform with the use of SAP Conversational AI
 - Modelled business process models in SAP Solution Manager with BPMN
 - Quality assurance of business process models as part of a client project
 - Conceptualized training materials for Solution Manager Focused Build
- 04/2003 - 05/2003 Human Resources Assistant, Toyota Shaw-Ortigas; Pasig, Philippines

Higher Education

- since 2015 Freie Universität Berlin
Bachelor, Computer Science
- 2000 - 2004 Ateneo de Manila University in Manila, Philippines
Bachelor, Psychology

School Education

- 1996 - 2000 Ateneo de Manila High School in Manila, Philippines
- 1988 - 1996 Ateneo de Manila Grade School in Manila, Philippines

Further Training

- 08/2011 - 08/2015 German Language Course, A1 to C1, Goethe-Institut Singapore

- Languages Spoken** English (C2), Tagalog (C2), Deutsch (C1)
- Programming** Python, Haskell, Java, Javascript, SQL, HTML, CSS
- Hobbies** Travel, Photography, Singing, Tennis